

Speaker Biography

Tom is a Chartered Manager with deep technical expertise in water networks and a high level of specialisation in water loss management. He is a Director at Crowder Consulting, where he has worked full-time for over 25 years. Tom is also an active member of the International Water Association, serving on the management committee of the Water Loss Specialist Group.

As a Director, Tom plays a key role in developing new service streams and building specialist delivery teams. He leads a variety of projects, including water loss consultancy, digital services development and implementation, and leakage detection initiatives.

Tom manages a multi-skilled specialist team that delivers a broad range of water loss-related services. He ensures that all work is carried out to the highest standard, combining technical understanding with an innovative approach that leverages cutting-edge technologies.