

DAY 3 - 16 OCTOBER 2025
KEDAH JOHOR ROOM, WTC KUALA LUMPUR
NON REVENUE WATER WORKSHOP
VISUALISING WATER LOSS IN TONNES OF CARBON, TO
DRIVE CLIMATE SOLUTIONS

Time	Presenter	Program
08:00-08:45		Registration
08:45-09:00	Gary Wyeth Secretary, IWA Water Loss Specialist Group Wyeth Water Consultants	Welcome Address and Introduction
09:00-9:45	Joseph Butterfield International Business Development Head Mullers Water Products	Introduction to the Water Balance
9:45-11:00	Tom Crowder Director Crowder Consulting	Components of the Water Balance and how their uncertainty affects the Performance Indicators
11:00-11:15		15 Minutes Break
11:15-12:00	Gary Wyeth	Introduction to WB-EasyCalc
12:00-13:00	Gary Wyeth	Undertaking a WB-EasyCalc Water Balance assessment
13:00-14:00		Lunch Break
14:00-15:00	Gary Wyeth	How NRW relates to carbon emissions and the development of EasyCalc to enable initial Carbon emission calculations
15:00-15:45	Loga Veeraiah ESG Unit of Strategic Planning Division National Water Services Commission (SPAN)	Enhancing Climate Accountability in Water Services in Malaysia Through LCOS
15:45-16:00		15 Minutes Break
16:00-16:45	Joe Lim Director, Pipeline & Network Service Line Stantec, Taiwan	Reducing Non-Revenue Water with Performance-based Approaches, and how this links to Carbon Emission management
16:45-17:00		Q&A Session
17:00		End of Workshop